

NEC Phase2 Deliverables 2024/25		
Functionality/Theme	Anticipated Start	Anticipated Go Live
Asbestos Register	Dec-23	Apr-24
Audit module	Jan-24	Apr-24
Gas servicing	Dec-23	Apr-24
SMS	Feb-24	Apr-24
Letters - Service Charges; RTB	Feb-24	Apr-24
RepairFinder	Aug-23	Apr-24
Housing Online - Resident Surveys	Mar-24	Apr-24
InterFinder	Jan-24	May-24
HoL - Service Charges	Feb-24	May-24
Disrepair	Mar-24	Jun-24
Voids automation	Feb-24	Jun-24
Energy Integration	Apr-24	Jun-24
Protected characteristics added to key details.	Feb-24	Jun-24
Automated email alerts	Apr-24	Jun-24

Functionality/Theme	Anticipated Start	Anticipated Go Live
Building Safety	May-24	Jun-24
Document management	Oct-23	Jul-24
Asset Management system - New elements	Apr-24	Aug-24
Choice Based Lettings (CBL)	May-24	Oct-24
NEC Mobile Repair inspections	Ju24	Oct-24
Other compliance activities.	Feb-24	Nov-24
Recording of customer contact (CRM)	Mar-24	Dec-24
Housing Support Services	Jun-24	Dec-24
Data Archiving OHMS	Feb-24	Dec-24
Process automation: Repairs, Rent Arrears etc.	Apr-24	Mar-25